

# Aftermarket Parts Catalog

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### **Appendix**

Dictionary of Abbreviations	
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## GENERAL PARTS ACQUISITION INFORMATION

This aftermarket parts catalog belongs to one of the toughest, most durable, and reliable pieces of equipment available for the beverage industry's product distribution. The document is designed to enable the user to easily identify and obtain any item described.

Immediately following this page are **Ordering and Shipping Information**, **Shipment Schedule Rationale**, and **Order Form**.

The remainder of the catalog is arranged as follows:

- ◆ **TRAILER** – Structure and Frame - with part numbers and descriptions including illustrations as applicable.
- ◆ **BODY** – Structure and Frame - with part numbers and descriptions including illustrations as applicable.
- ◆ **OPTIONS**– for both Trailer and Body - with part numbers and descriptions including illustrations as applicable. Includes all easily removable assemblies and/or components and specialty items required to “customize” the equipment to a specific requirement.
- ◆ **APPENDIX** - arranged in alphabetical order.

### NOTES AND EXCEPTIONS

*This parts catalog does not contain many readily available industry standard items such as pipe, tubing, wire, fittings, and fasteners.*

*Standard purchased items (examples: axles, brakes, springs/air bags, and valves) are not listed in this catalog but will be available by special request, with price and delivery information furnished on a case-by-case basis. These items may be ordered directly from vendors listed at the end of the Appendix section.*

*Hesse offers aluminum plates and sheets in standard sizes—not formed or cut to fit. These items are identified with an asterisk (\*) in the unit of measure (U/M) column. Any request for these parts cut to size or formed to fit will be quoted independently and will include additional manufacturing and handling costs. Delivery lead-time may also be extended up to 10 working days beyond the standard quoted delivery times.*

*Extrusions may be ordered in the standard lengths shown in the parts description or may be custom ordered by the inch. Additional lead-time may be required for custom by-the-inch extrusions.*

*At the beginning of the Appendix is a dictionary of abbreviations used. Following the Appendix is vendor information provided as a courtesy for Hesse customers who may wish to place orders directly from major suppliers.*

## ORDERING AND SHIPPING INFORMATION

◆ To place an order:

q Call Group Hesse Aftermarket Services at: **1-800-821-5562**  
OR

q Visit our Web page at: <http://grouphesse.com/>  
OR

q E-Mail us at: [parts@grouphesse.com](mailto:parts@grouphesse.com)  
OR

q Fax Order Form to: **816-241-9010**

### Ohio Customers

Please Call:

#### Frontier Trailer Sales

3800 Congress Parkway

Richfield OH 44286

Phone: **330-657-2601**

### Michigan Customers

Please Call:

#### Pace Trailer Sales & Service

8788 Byron Commerce Dr.

Byron Center, MI 49315

Phone: **616-878-7900**

### Ariz., Calif., Nevada Customers

Please Call:

#### Complete Fleet Maintenance

10412 Richardson Street

Loma Linda, CA 92354

Phone: **909-799-1646**

- ◆ When ordering, please provide equipment V.I.N. or S/N to ensure proper parts identification.
- ◆ Minimum order entry level is \$25.
- ◆ Any special handling requests will be added as an additional surcharge.
- ◆ All parts are shipped F.O.B. Hesse, Inc., Kansas City, Missouri or closest Service Center.
- 15% re-stocking fee on all returned items.

## SHIPMENT SCHEDULE RATIONALE

Parts that are considered normal replacement parts will be maintained in stock to meet anticipated order requirements, and shipment will be made as follows:

### Shelf Parts:

These are standard, high usage, readily available parts and will include many outside purchases and vendor items. Normal shipment will be 1 working day ARO.

### Minor Subassemblies and/ or Weldment Parts:

These are easily available, low-usage parts. Normal shipment will be 5 working days ARO.

### Major Components:

These are low-usage, high-cost and long-lead-time items. Normal lead-time is expected to be 15 working days ARO.

### Major Platforms and Structure:

These items are not priced and are not normally available through Group Hesse Aftermarket Services except for special applications approved by Group Hesse management. Items will not be reproduced for equipment older than 20 years unless there is a commonality with newer equipment. Shipment time for items in this category will be negotiated on a case-by-case basis.

